



## News Release

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### **Oncor Delivering Industry-Leading Benefits with Smart Meters** *State's Smart Meter Texas Portal Provides Consumers New Tools to Manage Usage*

DALLAS (March 22, 2010) – Today, the state launched the [Smart Meter Texas](#) portal, a new Web site where consumers with smart meters can monitor their daily electric consumption. This portal will allow Oncor to deliver to customers in its service area the following cutting-edge smart metering capabilities:

- Around-the-clock online access to energy usage data in 15-minute intervals and daily readings through the Americans with Disabilities Act-compliant Web site.
- Communication with Home Area Network devices, such as in-home energy monitors, that are compatible with Zigbee Smart Energy Profile version 1.0.
- Opportunities for retail electric providers to interact with consumers interested in innovative services using real-time pricing signals, direct load control and enhanced prepay services through the consumers' Home-Area Network Devices.

The new Smart Meter Texas portal is the product of a multi-year collaboration between the Public Utility Commission of Texas (PUCT), Oncor and other utilities installing smart meters in Texas.

"The development of the Smart Meter Texas portal is a major milestone for Texas because it allows consumers with smart meters to directly experience the benefits of the technology," Oncor Senior Vice President of Asset Management and Engineering Jim Greer said. "With more information, consumers will be better equipped to understand the impact of weather and home appliance usage on their electricity consumption. The portal communicates with smart meters across Oncor's system to deliver the widest array of services and capabilities in the nation."

Under PUCT guidance, Oncor assembled a team of vendors, manufacturers and employees to integrate new functions and data into the portal. Supporting Oncor on the project were system integrator IBM, meter manufacturer and communications system provider Landis+Gyr, meter data management systems provider Ecologic Analytics and infrastructure management provider HCL. Preceding the launch of the portal, Oncor shared the first 15-minute-interval, billing-quality electricity consumption data with competitive retailers in July 2009 and began providing data to the Electric Reliability Council of Texas for market settlement in November 2009.

"Our system successfully delivered customers' smart meter data to the Smart Meter Texas portal, which means the benefits of smart meter technology are now available to our customers," Oncor Vice President and Chief Technology Officer Mark Carpenter said. "The possibilities for innovation in the areas of customer service and customer-friendly tools for managing electric consumption are now limitless."

Carpenter added that today, supported by the Smart Meter Texas portal, Oncor smart meters can communicate through Home Area Networks to several manufacturers' in-home monitors and thermostats.

So far, Oncor has installed more than 800,000 smart meters as part of the [Smart Texas](#) initiative. By 2012, Oncor expects to replace every traditional meter in its system, more than 3 million, with smart meters.

## Smart Meter Texas User Tips

As with the launch of any major new technology initiative, Oncor anticipates opportunities for improvements as electric customers with smart meters utilize the innovative features offered by the portal. Oncor recommends the following tips:

- Wait at least 30 days after smart meter installation to register on the site.
- Locate your ESI ID and smart meter number on your last electric bill to register.
- Use Microsoft Internet Explorer or Firefox to access the site.
- Take a couple of minutes to watch the introductory video and review the FAQs located on the Web site.
- Make sure to explore your past usage data, which will be stored as of February 2010 or upon smart meter installation and final system validation testing.
- Anticipate that the site may react more slowly in the beginning due to more concentrated user volume after the launch; however, site performance will be monitored and improved as needed.
- If you encounter any issues with the Smart Meter Texas portal, contact 1.888.616.5859.

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Oncor Electric Delivery Company LLC (“Oncor”) is a regulated electricity distribution and transmission business that uses superior asset management skills to provide reliable electricity delivery to consumers. Oncor operates the largest distribution and transmission system in Texas, delivering power to more than 3 million homes and businesses and operating approximately 117,000 miles of transmission and distribution lines in Texas. While Oncor is owned by a limited number of investors (including majority owner, Energy Future Holdings Corp.), Oncor is managed by its Board of Directors, which is comprised of a majority of independent directors.

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